

Christine Knight Hall

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Summary

Transitioned from a 25-year career in operations management to a graduate degree program pursuing an MAMFT and desiring to obtain a position that relates to counseling where I can contribute my past experience in admissions and financial counseling along with my current education level.

Experience

Youth Development Specialist

Lowcountry Pride Group

Aug 2021 - Present (6 months +)

Volunteer Youth Development: activities planning, organizing, and panel discussions.

Lecture Summary Writer

Somatic Experiencing®Institute

Oct 2020 - Present (1 year 4 months +)

Lecture Summary Writer:

Richard Schwartz, Ph.D. - Internal Family Systems

Stephen Porges, Ph.D. - Embodiment Through the Lens of Polyvagal Theory

Otto Scharmer, Ph.D., Sloan School of Management, M.I.T. - The Theory U

Jan Dworkin, Ph.D. - Relationship Work = World Work

Senior Operations Manager

York Risk

Jun 2018 - Nov 2020 (2 years 6 months)

Director of California Operations, Workers Compensation Medical Bill Review Dept.

Revenue Cycle Consultant

Heart and Vein Center

May 2017 - May 2018 (1 year 1 month)

One year contract for medical revenue recovery, maximizing reimbursement, creating standard operating procedures, and then training staff to take over the full cycle billing process.

Senior Rules Research Analyst & Language Developer

MultiPlan

Jul 2015 - May 2017 (1 year 11 months)

Researching medical journals, payor rules, and new medical coding protocols to create reduced and simplified EOR denial language within the pre-screening software.

Legal Team: Lien Litigation Settlement Negotiator

Sedgwick
Sep 2007 - Jul 2015 (7 years 11 months)

 **Admissions Representative**

California University of Pennsylvania
Aug 1993 - Dec 1996 (3 years 5 months)
Coached college students regarding class scheduling and financial aid.

Education

 **Capella University**

Master of Science - MS, Marriage and Family Therapy/Counseling
Jun 2019 - Dec 2022
Focused self-study in Internal Family Systems (Dr. Richard Schwartz), Couples Counseling (Esther Perel, Gottman Institute), and Attachment Theory (Dr. Diane Poole Heller)

 **California University of Pennsylvania**

Master of Science - MS, Mental Health Counseling/Counselor
2019 - 2021

 **University of Phoenix**

Bachelor of Science - BS, International and Intercultural Communication
2009 - 2012
Interpersonal and Group Communication Studies with Concentration in Cultural Diversity

Licenses & Certifications

 **Certificate in Child and Adolescent Mentorship** - Big Brothers Big Sisters of America

Skills

SBIRT • Financial Counseling • Motivational Interviewing • Writing • Education • Higher Education •
Hypnotherapy • Communication • Interpersonal Skills • Prevention

Honors & Awards

 **Created Supplemental Study Guides for College Textbook: Career Development**

Across the Lifespan - California University of Pennsylvania

Nov 2020
Created Supplemental Study Guides for College Textbook -
Textbook: Career Development Across the Lifespan
Nov 2020
Chapter 21: Transitioning to the Future Helping High School Students Prepare for Higher Education

Chapter 41: Career Counseling for Re-Entered Offenders

Textbook:

Career Development Across the Lifespan (Issues in Career Development)

(Kindle Locations 15263-15264). Information Age Pub Inc.

<https://www.infoagepub.com/products/Career-Development-Across-the-Lifespan-2nd-ed>